



The Langton Arms

How we are keeping our Customers and Staff safe and minimising the risk of transmission of COVID-19

Updated 2nd December 2020 – Tier 2 Restrictions

1. Under Government guidelines we will be keeping a record of all customers and visitors for 21 days to assist with NHS Test and Trace. We will not use your information for any other purpose. Please use the QR Code to check in or give your details to a member of our staff before entering our premises.
2. We will be taking the temperature of our staff at a minimum of twice a day and the temperature of all customers and visitors on arrival. Anyone with a high temperature will be asked to return home and to follow the Government guidelines regarding COVID-19 transmission.

We feel that the taking of your temperature in a non-invasive way protects us all and can ensure that we can STAY OPEN. With a number of pubs having to close due to transmission of the disease, as an independent small business we cannot afford to take risks.

3. All of our staff will be wearing a face covering and/or visor at all times.

All customers and guests MUST WEAR A FACE COVERING at all times unless seated at a table to eat and drink. Entry to our premises is not allowed unless you are wearing a face covering.

4. Government legislation stipulates that **you must not socialise with anyone you do not live with or who is not in your support bubble in any indoor setting**, whether at home or in a public place.

We can therefore only accommodate ONE HOUSEHOLD or SUPPORT BUBBLE to DINE with us only. We are only able to serve **DRINKS to ACCOMPANY YOUR “SUBSTANTAIL” MEAL** and once your meal is finished we are not allowed to serve you any additional drinks. Our last orders for any drink to accompany your meal is 10:00pm.

5. We are not able to offer any bar service due to government legislation. TABLE SERVICE only is available to dine with us.

RESERVATIONS for dining are preferred. Please arrive at the time of your reservation and await a member of staff to be seated. We have a “one way” system in place to accommodate SOCIAL DISTANCING. Reservations can be made on a first come first serve basis by emailing info@thelangtonarms.co.uk or by calling us on **01258 830225**.

PLEASE NOTE that any table will only be kept for a maximum of 15 minutes after your reservation time, please try to arrive on time and if your plans change please let us know, thank you.

6. **SOCIAL DISTANCING should be respected at ALL TIMES.** You should keep TWO METRES APART from people not in your household or support bubble at all times. If TWO METRES is not possible then follow the ONE METRE PLUS guidance using mitigation such as face coverings or not sitting face to face.

We have increased the number of toilets available and all the tables in our restaurants, garden and courtyard have been spaced accordingly. Under no circumstances should a table be moved or joined together with another.

7. Music will be kept at a low volume to avoid people needing to shout which increases the risk of transmission.
8. Standing at the bar is not allowed and all customers should remain at their tables from where our staff will be happy to serve you.
9. We have various hand sanitising stations for your use and our staff will be washing their hands on a regular basis and always before handling plates and cutlery.
10. Our menus have been laminated so they can be cleaned after each use. Similarly, we have wipeable tablecloths. Cutlery and condiments will be brought with your food and will not be left on tables.

**Please respect our Team
they are here to help you in challenging circumstances**

**Keep safe, show respect to all,
relax and have a good time!**

