



The Langton Arms

How we are keeping our Customers and Staff safe and minimising the risk of transmission of COVID-19

1. Under Government guidelines we will be keeping a record of customers and visitors for 21 days to assist with NHS Test and Trace. We will not use your information for any other purpose.
2. We will be taking the temperature of our staff at a minimum of twice a day and the temperature of all customers and visitors on arrival. Anyone with a temperature of over 38° will be asked to return home and to follow the Government guidelines regarding COVID-19 transmission.

We feel that the taking of your temperature in a non-invasive way protects us all and can ensure that we can STAY OPEN. With a number of pubs having to close within days of opening due to transmission of the disease as an independent small business we cannot afford to take risks.

3. RESERVATIONS for either drinking or dining are preferred. Please arrive at the time of your reservation and await a member of staff to be seated. We have a "one way" system in place to accommodate SOCIAL DISTANCING. Reservations can be made for both inside and outside tables, garden benches and gazebos by emailing info@thelangtonarms.co.uk or by calling us on 01258 830225. We are unable to accommodate tabs in our Beer Garden or Courtyard Garden and all food and drink should be paid for when ordered.

PLEASE NOTE that any table will only be kept for a maximum of 15 minutes after your reservation time, please try to arrive on time and if your plans change please let us know, thank you.

4. INDOOR GATHERINGS should only be in groups of up to TWO HOUSEHOLDS (including support bubbles).
5. OUTDOOR GATHERINGS should only be in groups of up to TWO HOUSEHOLDS (including support bubbles) or a group of up to SIX from any number of households

6. SOCIAL DISTANCING should be respected at ALL TIMES. You should keep TWO METRES APART from people not in your household or support bubble at all times. If TWO METRES is not possible then follow the ONE METRE PLUS guidance using mitigation such as face coverings or not sitting face to face.

We have increased the number of toilets available. All the tables in our restaurants, garden and courtyard have been spaced accordingly. Under no circumstances should a table be moved or joined together with another.

7. Music will be kept at a low volume to avoid people needing to shout which increases the risk of transmission. Live music is not currently permitted.
8. Standing at the bar is not allowed and all customers should remain at their tables wherever possible where our staff will be happy to serve you.
9. We have various hand sanitising stations for your use and our staff will be washing their hands on a regular basis and always before handling plates and cutlery.
10. Our menus have been laminated so they can be cleaned after each use. Similarly, we have wipeable tablecloths. Cutlery and condiments will be brought with your food and will not be left on tables.

**Please respect our Team
they are here to help in challenging circumstances**

Our sincere apologies for the inconvenience the new measures bring but we are required to abide by the guidance issued by the authorities. Please bear with us whilst we all adapt to the “new normal” and all the challenges it brings.

**Keep safe, show respect to all,
have a good time but most of all Welcome Back!**

